



Combating **ELDER FRAUD**

Through Education
& Local Advocacy



Spot the Scam • Take Action • Take Control

“Choosing a trusted contact person can help you... caregivers and service providers play an important role in providing older Americans and their families with information on how to prevent fraud.” Consumer Financial Protection Bureau, 2022

CONNECTWITHADVOCATE.COM

Concerned you may have already been targeted? It's not your fault, scammers can be extremely convincing and target every age group differently. However, now is the time to act quickly to minimize the damage they can do. It helps to educate yourself about potential threats so you can properly prepare yourself and your accounts in advance, or identify a trusted person within your family or caregiving group who is prepared to help you identify potential fraudulent activity, address it correctly and support you going forward.

To learn more about how to **SPOT, TAKE ACTION & PREVENT** fraudulent activity targeting seniors, visit ConnectWithAdvocate.com.



**SCAM
ALERT**



Beware of fraudulent callers pretending to represent Medicare!



STEP 1 – SPOT THE SCAM!



- Be wary of anyone claiming to represent Medicare calling you uninvited and asking you for personal or private information. Medicare will NEVER call you unsolicited!
- Don't participate in any calls requesting health insurance information you didn't initiate.
- Beware of being asked to provide your Medicare card or Social Security Information on the phone.

STEP 2 – TAKE ACTION

Concerned you may have already been targeted? It's not your fault, scammers can be extremely convincing. Now is the time to act quickly to minimize the damage they can do.

- Call 1-800-MEDICARE (1-800-633-4227) to alert Medicare of potential fraudulent activity.
- Contact the FTC at [IdentityTheft.gov](https://www.ftc.gov/identitytheft) and file an official identity theft report. Then, contact your local law enforcement and [file a police report](#) for identity theft.

DISCONNECT THE FRAUD • STEP 3 – TAKE CONTROL

1. Familiarize yourself with [common scammer tactics](#), so you are less likely to fall prey to a scam in the future.
2. Don't answer calls from unknown numbers — Register your number on the FTC's [Do Not Call List](#).
3. If a caller asks you to press a number on your keypad to stop their calls, don't do it.
4. Whenever someone calls *you* claiming to be from a company, hang up and call the company back using the official phone number on the company's website.

Visit ConnectWithAdvocate.com
to learn more!